

**AFTER SALES CUSTOMER INFORMATION FORM**

All sections must be completed.



**Hawthorn  
Timber**

Hawthorn Timber Ltd.  
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VAT Number GB 167 4743 36  
www.hawthorntimber.co.uk

1) HOMEOWNER(S) NAME (All legal owners must be stated):  
SHARON HARLEY-FORD ANDREW STEPHEN FORD

2) HOME CONTACT DETAILS:  
38 EIDER DRIVE ARLEY STROPSHIRE

POSTCODE: TF1 6TD

TELEPHONE NO: 01952 250740

EMAIL: pineappleleisure@gmail.com

3) CANEXEL LODGE ADDRESS (INCLUDING PLOT REFERENCE): H112

SEVEN BATS PARK ST MERRIN PARSON CORNWALL

POSTCODE: PL28 8GR SITE TELEPHONE: 01841 520520

4) LODGE BUILDER: SWIFT

ADDRESS: \_\_\_\_\_

TELEPHONE NO: \_\_\_\_\_

5) DATE SIDING WAS INSTALLED / HOME BUILT (MONTH & YEAR): \_\_\_\_\_

6) CHASSIS NUMBER: \_\_\_\_\_

7) FIRST / SECOND / THIRD HOMEOWNER OR OTHER OF THIS PROPERTY FIRST

8) COLOUR AND TYPE OF SIDING: \_\_\_\_\_

9) DETAILS OF PROBLEM & WHEN IT WAS FIRST NOTED: August 2021 Paint on outside  
is peeling off in lots of places

10) CONFIRM DIGITAL IMAGES OF PROBLEM ARE ATTACHED (CLOSE UP & IN SITU): \_\_\_\_\_

11) HAS THERE BEEN ANY PRIOR CLAIM MADE REGARDING THE CANEXEL ON YOUR HOME? YES / NO. (PLEASE PROVIDE DETAILS) NO

12) HOW OFTEN IS YOUR HOME CLEANED? PLEASE DETAIL METHOD USED Every 2 months  
Water only

SIGN BELOW TO CONFIRM ALL RELEVANT INFORMATION HAS BEEN DISCLOSED AND TO CONFIRM YOUR CONSENT TO THE SHARING OF THIS INFORMATION WITH RELEVANT THIRD PARTIES IN ORDER TO INVESTIGATE AND RESOLVE ANY POTENTIAL CLAIM. ALL LEGAL OWNERS MUST SIGN AND DATE THIS DOCUMENT.

DATED: 2.11.12

HOMEOWNER A S FORD ASF

HQF73OCT17